

SSL Clientless Logon Issue

Problem Description

- User unable to access WebPortal for SSL VPN.

Access to Honeywell via SSL Clientless Access is by security exception and approval from the business owner who submitted the exception to Honeywell Global Security. This access is not granted to all Remote Access users.

Solution

Make sure they are using the new SSL VPN portal to login. Please find the available Web VPN portals for new Cisco Platform

Old URL – [Not to be used]

<https://hsslvpn.honeywell.com>

New URL –

<https://hraus-w.honeywell.com/> or <https://hraus-e.honeywell.com/>

An exception for few users in Speciality Materials [UOP Citrix Users] –
<https://hraus-w.honeywell.com/uopcitrix>

Below is an example of the Logon page:



For Web-only access, use your EID & domain password to log in! For any technical issues please contact the Honeywell Helpdesk: Within the US: 1-888-239-4013 Outside of the US: 1-303-354-8989 Warning: You are accessing Honeywell International Inc. information resources. This system is restricted solely to Honeywell authorized users for business-related purposes in accordance with Honeywell policies. The actual or attempted unauthorized access, use, or modification of this system is strictly prohibited. Violators may be subject to disciplinary and/or legal action. The use of this system may be monitored and recorded for security, administrative or other purposes. By proceeding to log on, you expressly consent to such monitoring and/or recording.

Username= EID
Password = LDAP password

NOTE – You can check the SSL Role for all the users by going to <https://ipcreg.honeywell.com>, please see an example below –

Account Status

Requestor EID	: E387822	Requestor Company	: Honeywell
Request for	: Special	Group Name	: HGR ADMIN
Final Approver EID	: E382005	Manager EID	: E297394
Initially Requested on	: 06/25/2007	Approver Comments	: -
Request Status	: Account Active	Status Changed on	: 06/26/2007

LDAP Status

HGR Group	: ou=HGR ADMIN	Employee Status	: A
SSL Role	: ou=<group name>	Certificate Identifier	: ***3fcd

If the issue persists, please bring it to the attention of HRA Support Team by sending an e-mail to hrasupport@honeywell.com.