SSL Clientless Logon Issue

Problem Description

- User unable to access WebPortal for SSL VPN.

Access to Honeywell via SSL Clientless Access is by security exception and approval from the business owner who submitted the exception to Honeywell Global Security. This access is not granted to all Remote Access users.

Solution

Make sure they are using the new SSL VPN portal to login. Please find the available Web VPN portals for new Cisco Platform

Old URL – [Not to be used]

https://hsslvpn.honeywell.com

New URL –

https://hraus-w.honeywell.com/ or https://hraus-e.honeywell.com/


Below is an example of the Logon page:
Username= EID
Password = LDAP password

NOTE – You can check the SSL Role for all the users by going to https://ipcreg.honeywell.com, please see an example below –

Account Status

Requestor EID : E387822 Requestor Company : Honeywell
Request for : Special Group Name : HGR ADMIN
Final Approver EID : E382005 Manager EID : E297394
Initially Requested on : 06/25/2007 Approver Comments :
Request Status : Account Active Status Changed on : 06/26/2007

LDAP Status

HGR Group : ou=HGR ADMIN Employee Status : A
SSL Role : ou=<group name> Certificate Identifier : ***3fcd

If the issue persists, please bring it to the attention of HRA Support Team by sending an e-mail to hrasupport@honeywell.com.