

SECURITY NOTICE

SN2025-11-25 #01: CLEARTEXT STORAGE OF SENSITIVE INFORMATION FOUND IN HONEYWELL MAXPRO/PROWATCH NVR PRODUCT

This article contains:

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It applies to:

MAXPRO/POWATCH NVR & VMS – versions R750 and R790

Skills prerequisite:

Qualified personnel with administrative credentials.

Executive Summary

Honeywell is aware of vulnerabilities Cleartext Storage of Sensitive Information in MAXPRO/PROWATCH NVR versions R750 and R790.

This vulnerability, Cleartext Storage of Sensitive Information could allow an attacker with access to the system could read sensitive information stored in cleartext. Honeywell strongly recommends that users upgrade to the version identified below to resolve the vulnerability.

Technical Summary

MAXPRO/ PRO-WATCH NVR & VMS R750 and R790 Versions have the vulnerability arises from insecure handling of sensitive information during the installation process, leading to potential exposure of credentials in plain text captured in the installer log files. If an adversary obtains access to the affected system, they could exfiltrate plain text passwords from these logs, resulting in a compromise of system integrity and confidentiality.

Mitigation

Mitigation is recommended until the affected product version is completely mitigated. For customers who cannot upgrade immediately, risk and exposure can be reduced by the following measures:

1. Identify and remove the passwords in the Maxpro / ProWatch NVR Server's Installer log file manually OR rename the administrator account's password, used for Installation.

OR

See Remediation section below.

Affected Products

Product(s)/ Component(s)	CVE	Advisory/Update
Maxpro/Pro-Watch NVR	NA	https://myhoneywellbuildingsuniversity.com/training/asp_support_download_center
Maxpro/Pro-Watch VMS	NA	https://myhoneywellbuildingsuniversity.com/training/asp_support_download_center

Remediation

Honeywell strongly recommends that users upgrade to Maxpro/Pro-Watch NVR R7.9.5 and Maxpro/Pro-Watch VMS R7.95.0 respectively.

Subscribe to Automated Emails

You may subscribe to the GTAC Knowledge Sharing Mails which provides users with valuable tips & tricks, lessons learned and recommendations on a regular basis.

Further support required?

If you have any questions concerning this notification, please contact PSIRT@Honeywell.com. Visit [Product Security \(honeywell.com\)](https://www.honeywell.com) to view all Honeywell's Security Notices.

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