

technical bulletin

TRIDIUM

Please Update Your Niagara Enterprise Security Software to Fix QNX Vulnerabilities

Security Bulletin# SB 2019-Tridium-4

Summary

The Niagara Framework® has been updated to address a few security vulnerabilities identified in the QNX OS image, as announced in Security Bulletin SB 2019-Tridium-3. This is a reminder to Niagara Enterprise Security Software users that Tridium has released new QNX OS images as identified below.

NOTE: Niagara Windows and Linux Supervisor installations are not impacted.

Recommended Action

Apply the latest QNX OS images to mitigate known vulnerabilities.

Product	QNX Patches
Enterprise Security 2.3u2 (2.3.202.4)	OS Dist: 2.7.402.2 NRE Config Dist: 3.8.403.1 OS Dist: (JACE 8000) 4.7.109.16.1
Enterprise Security 2.4u1 (2.4.44.4)	OS Dist (Edge 10): 4.7.109.18.1 NRE Config Dist: 4.7.110.32.1

These updates are available by contacting your sales support channel or by contacting the Tridium support team at support@tridium.com.

It is important that all Niagara customers for all supported platforms update their systems with these releases to mitigate risk. If you have any questions, please contact your Tridium account manager or contact Customer Support via support@tridium.com.

Mitigation

In addition to updating your system, Tridium recommends that customers with affected products take the following protective steps:

- Review and validate the list of users who are authorized and who can authenticate to Niagara.
- Allow only trained and trusted persons to have physical access to the system, including devices that have connection to the system though the Ethernet port.
- If remote connections to the network are required, consider using a VPN or other means to ensure secure remote connections into the network where the system is located.

Cybersecurity is a priority at Tridium. We are dedicated to continuously improving the security of our products, and we will continue to update you as we release new security features, enhancements, and updates.

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