

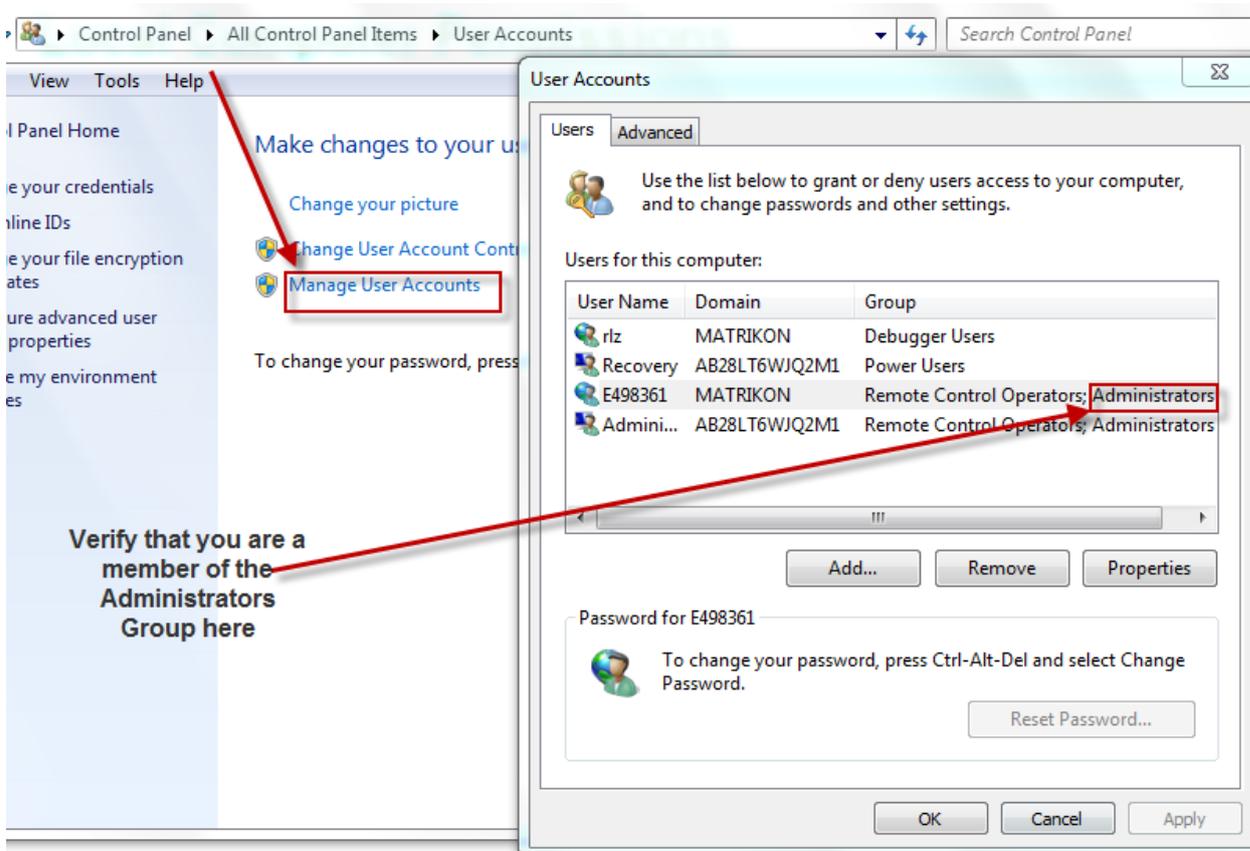
Remote Access Documentation

Problem Description

- End user needs HRA Installed on his/her PC

Procedure

1. End user must have local admin permissions on the laptop. To verify this go to Start>Control Panel> User accounts



2. Go to <http://honeywell.com/sites/ipc/Pages/downloads.aspx> (Select appropriate regional package)

HRA Software Downloads (Unzip the Package and Install)

- › [Download Remote Access Software \(US, CANLA Regions\)](#)
- › [Download Remote Access Software \(Asia-Pacific Region\)](#)
- › [Download Remote Access Software \(EMEA Region\)](#)

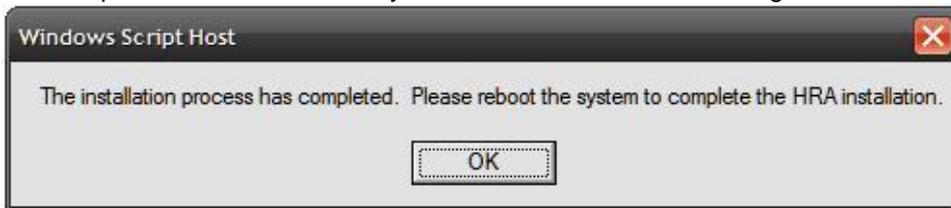
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Honeywell Confidential

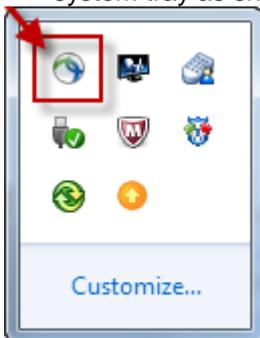
3. Save the file to your desktop



4. Locate the file on your desktop, double-click to open. Run >> Next. You will then begin the install:
5. Once the script is finished, a popup will appear with notification to end user install is complete and to reboot the system. Reboot allows for bindings with TCP/IP protocol stack.



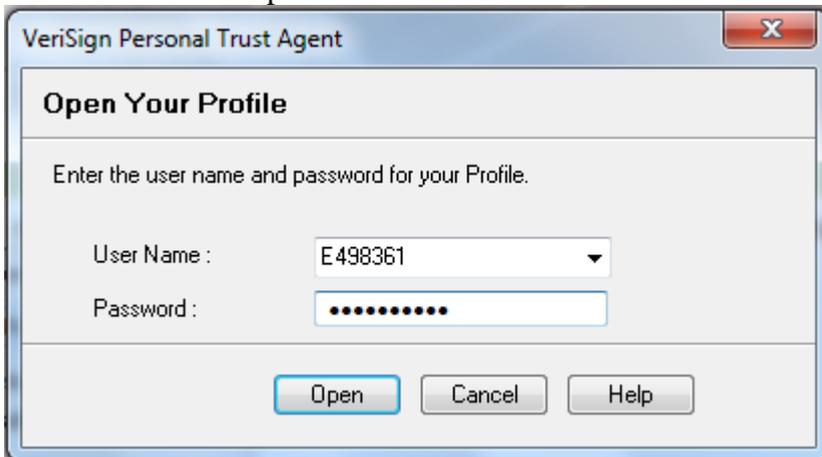
6. Reboot the laptop.
7. Once your computer has restarted, the application will have already started up in your system tray as shown:



8. Click connect to launch the PTA digital ID authentication screen



9. Enter certificate password



10. The HRA icon will change to connected state 